

Dialogues

A program that builds inclusion

eliminating racism
empowering women

yw
boston



Dialogues helps organizations create the necessary **cultural shift** that will support **inclusive policies and practices**.

As the first YWCA in the nation, YW Boston has been at the forefront of advancing equity for over 150 years. Our **Dialogues** program has provided over 100 organizations with a structured way to openly talk about race and identify barriers to equity and inclusion.

Over the course of five sessions led by expert facilitators, participants will develop a better understanding of their own identities and how individual behaviors can influence organizational culture.

Using our advanced assessment tool and the latest research on behavioral and organizational change, Dialogues works together with organizations to create an action plan and provides them with the resources needed to understand best practices for organizational change.

The case for diversity and inclusion

Millenials of color are **3 times** more likely to quit their jobs.

Unfair treatment is cited as a turnover factor almost **twice as much** as a better job offer.

This turnover is costing companies **\$30.5 billion** per year.

Yet companies with inclusive talent practices generate **up to 30% higher revenue** per employee.

Sources: Deloitte, McKinsey & Co.

Unlocking the power of diversity in the workplace through Dialogues



Dialogues Program Timeline

1

Discovery and Assessment

YW Boston staff will meet with a liaison to answer questions, gather context, and identify the needs of the organization. Our staff will administer a pre-assessment tool to set a baseline for future evaluations. Using this information, our team will tailor the Dialogues Program to help meet organizational goals and complement any existing equity and inclusion efforts.

2

Dialogues Series

Our expert facilitators will lead five 2-hour sessions focused on active listening, relationship building, and connecting observation to action.

First Session: Who Am I?

Second Session: Who Are We?

Third Session: How Did We Get Here?

Fourth Session: What Do I Do?

Fifth Session: What Do We Do?

3

Action Plan Development

YW Boston staff will work with your organization to create a custom measurable action plan. This action plan will take into consideration organizational feedback and capacity, as well as insights gathered from midpoint evaluations.

What may an action plan entail?

Organizational change

Diversifying senior leadership
Mentorship programs

Cultural competency

Affinity spaces
Resource groups

Policies and practices

Pay equity
Promotions

4

Closing Evaluation

Upon completion of the Dialogues sessions, our team will administer assessments of knowledge of concepts, engagement, multicultural awareness, and other indicators at quarterly intervals.

5

Follow-Up and Outcomes

YW Boston will report back on the organization's strengths and areas for growth. Over the course of the program, our staff will provide the organization with tools and recommendations that will support the implementation of the action plan.

Dialogues has helped over 100 organizations including



Did you know?

Companies with inclusive cultures report a **17% increase** in team performance and are **twice as likely** to meet or exceed financial targets.

Ready to unlock the power of diversity in your workplace?

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